

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of February 2024

Data for the month ending February 2024

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month [^] | | Average Resolution time ^{^^} (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|---------------|----------|--|--------------------------------|---|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of February 2024

Data for the month ending February 2024

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending \$ | Resolved ^{**} | Pending at the end of the month [^] | | Average Resolution time ^{^^} (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|------------------|------------------------|--|--------------------------------|---|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 1 | 0 | 0 | 1 | 0 | 0 | 9 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 1 | 0 | 0 | 1 | 0 | 0 | |

^{**}Should include complaints of previous months resolved in the current month, if any.

[^]Should include total complaints pending as on the last day of the month, if any.

^{^^}Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#Month – wise complaints data on half yearly basis (on aggregate basis)

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------------|-------------------------------------|----------|------------|----------|
| 1 | September, 2023 | 194 | 0 | 0 | 194 |
| 2 | October, 2023 | 194 | 0 | 0 | 194 |
| 3 | November, 2023 | 194 | 3 | 1 | 196 |
| 4 | December, 2023 | 196 | 3 | 5 | 194 |
| 5 | January, 2024 | 194 | 2 | 195 | 1 |
| 6 | February, 2024 | 1 | 0 | 1 | 0 |
| | Grand Total | | 8 | 202 | 0 |

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) (on aggregate basis)

| SN | Year | Carried forward from previous year | Received | Resolved | Pending |
|----|--------------------|------------------------------------|------------|------------|----------|
| 1 | 2019-20 | 153 | 15 | 13 | 155 |
| 2 | 2020-21 | 155 | 199 | 90 | 264 |
| 3 | 2021-22 | 264 | 149 | 204 | 209 |
| 4 | 2022-23 | 209 | 16 | 32 | 193 |
| 5 | 2023-24 | 193 | 16 | 209 | 0 |
| | Grand Total | | 395 | 548 | 0 |